

HP EliteBook 1040 14 inch G11 Notebook PC

Innovative design and real power for real work

Break barriers with the highly secure, ultra-light, and responsibly crafted HP EliteBook 1040 enhanced by AI. This PC dynamically anticipates and adjusts settings for power, audio, and video features to deliver the performance, comfort, and battery life today's business leaders need.

Power and elegance in one

Work comfortably on the redesigned HP EliteBook 1040 with a new larger keyboard and clickpad. Embrace the power of AI built into your PC with HP Smart Sense³ that adapts to your performance needs and helps keep your PC running cool and quiet.

Smart collaboration

Help ensure you are seen and heard clearly during online meetings with AI-driven audio and video features including four Poly Studio tuned speakers, high SNR studio microphones, AI Noise Reduction⁴, Dynamic Voice Leveling⁴, and automatic framing.⁵

Protected by HP Wolf Security

HP Wolf Security for Business creates a hardware-enforced, always-on, resilient defense. From the BIOS to the browser, above, in, and below the OS, these constantly evolving solutions help protect your PC from modern threats.⁶



*Product image may differ from actual product

Sustainability in action

Help protect our shared future

With over 70-percent of major parts⁷ containing recycled materials, including recycled fishnets in the keyboard, the HP EliteBook 1040 provides power data tracking and suggestions to reduce energy use representing the latest in responsible design from HP.⁸



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Featuring

HP Recommends Windows 11 Pro for business with Copilot in Windows

Work anywhere without compromising on performance with Windows 11¹ and HP collaboration, security, and connectivity technology. Summarize and rewrite content, get relevant content recommendations, and stay organized with Copilot in Windows.⁹

Powerful Intel® processor

Free up time to focus on what matters with an Intel® Core™ Ultra H^{2,10} processor purposely built for the next era of AI software. Three compute engines manage AI workloads, help improve video conferencing, and allow for advanced content creation.¹¹

AI-enhanced features

Work without distractions with HP Smart Sense³ that uses AI to shift gears between comfort and performance. It automatically anticipates and adjusts to your PC usage behavior, ensuring the best balance of performance and power.

Easy battery management

Manage and monitor your battery's performance and condition and customize charging options with the easy-to-use HP Power Manager dashboard.⁴

Hear and be heard

Dynamic Voice Leveling⁴ automatically enhances microphone gain to optimize voice clarity within 3-meters of the PC. AI Noise Reduction⁴ uses noise-filtering technology to enhance audio conferencing experience even while wearing a mask.

Balanced light for a clear image

Make sure you can clearly be seen on calls with Dynamic Color Tuning that adjusts camera auto-color and auto-white balance for a more natural color when you are in front of a monochromatic background.

Automatic framing

Move around a little without losing viewers' attention during video calls with optional automatic framing.⁵ The camera follows you as you move within the camera's frame.

Wake and lock with your presence

Lock your PC when you leave it and wake it when you approach with HP Auto Lock and Awake. An advanced proximity sensor detects your presence and triggers the camera and Windows Hello to confirm your identity and unlock your PC.¹²

Keep visual hackers at bay

Stop shoulder surfers in their tracks with optional HP Sure View¹³ that you can quickly activate with one keystroke, when activated Sure View reduces visual light making it unreadable when the screen is viewed from the side.

Comfortable viewing

TÜV certified HP Eye Ease low blue light anti-glare panels help remove blue light waves while preserving vivid color accuracy.

Browse confidently

Help protect your PC from websites and read-only Microsoft Office and PDF attachments with malware, ransomware, or viruses with hardware-enforced security from HP Sure Click.¹⁴

Automatic recovery from firmware attacks

Firmware attacks can completely devastate your PC. Stay protected with HP Sure Start¹⁵, the self-healing BIOS that automatically recovers itself from attacks or corruption.



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Technical specifications

Available Operating Systems	Windows 11 Pro ¹ Windows 11 Pro Education ¹ Windows 11 Home - HP recommends Windows 11 Pro for business ¹ Windows 11 Home Single Language - HP recommends Windows 11 Pro for business ¹ Windows 11 Pro (Windows 11 Enterprise or Windows 10 Enterprise available with a Volume Licensing Agreement) ¹ FreeDOS
Processor family	Intel® Core™ Ultra 5 processor Intel® Core™ Ultra 7 processor
Available Processors^{2,3,4,5,9}	Intel® Core™ Ultra 7 165H (Up to 3.8 GHz E-core Max Turbo frequency, up to 5.0 GHz P-core Max Turbo frequency, 24 MB L3 cache, 6 P-cores and 8 E-cores, 22 threads), supports Intel® vPro® Technology Intel® Core™ Ultra 7 155H (up to 3.8 GHz E-core Max Turbo frequency, up to 4.8 GHz P-core Max Turbo frequency, 24 MB L3 cache, 6 P-cores and 8 E-cores, 22 threads) Intel® Core™ Ultra 5 135H (Up to 3.6 GHz E-core Max Turbo frequency, up to 4.6 GHz P-core Max Turbo frequency, 18 MB L3 cache, 4 P-cores and 8 E-cores, 18 threads), supports Intel® vPro® Technology Intel® Core™ Ultra 5 125H (up to 3.6 GHz E-core Max Turbo frequency, up to 4.5 GHz P-core Max Turbo frequency, 18 MB L3 cache, 4 P-cores and 8 E-cores, 18 threads) Intel® Core™ Ultra 5 135U (up to 3.6 GHz E-core Max Turbo frequency, up to 4.4 GHz P-core Max Turbo frequency, 12 MB L3 cache, 2 P-cores and 8 E-cores, 14 threads)
Maximum memory	32 GB LPDDR5X-7467 MHz RAM; (Transfer rates up to 7467 MT/s.) Memory soldered down. Supports dual channel memory.
Internal storage	512 GB up to 2 TB PCIe® Gen4x4 NVMe™ M.2 SSD TLC ⁷ 256 GB up to 1 TB PCIe® NVMe™ Value SSD ⁷ up to 512 GB PCIe® Gen4x4 NVMe™ M.2 SED SSD TLC ⁷ up to 256 GB PCIe® NVMe™ M.2 SED SSD ⁷
Display size (diagonal, metric)	35.6 cm (14")
Display	35.6 cm (14") diagonal, WUXGA (1920 x 1200), IPS, anti-glare, 400 nits, low power, 100% sRGB; 35.6 cm (14") diagonal, WUXGA (1920 x 1200), touch, IPS, anti-glare, 400 nits, low power, 100% sRGB with HP Eye Ease; 35.6 cm (14") diagonal, 2.8K (2880 x 1800), OLED, IPS, BrightView, 400 nits, low power, 100% sRGB; 35.6 cm (14") diagonal, WUXGA (1920 x 1200), IPS, anti-glare, 800 nits, 100% sRGB, HP Sure View Reflect integrated privacy screen with HP Eye Ease; 35.6 cm (14") diagonal, WUXGA (1920 x 1200), touch, IPS, BrightView, 800 nits, 100% sRGB, HP Sure View Reflect integrated privacy screen with HP Eye Ease ^{16,17,18,19,20,46}
Available Graphics	Integrated: Intel® Arc™ Graphics; Intel® Graphics ¹⁴ (Support DX12 and HDMI 2.1.)
Audio	Audio by Poly Studio, quad stereo speakers with discrete amplifiers, integrated dual array microphones
Wireless technologies	Intel® Wi-Fi 6E AX211 (2x2) and Bluetooth® 5.3 wireless card, vPro®; Intel® Wi-Fi 6E AX211 (2x2) and Bluetooth® 5.3 wireless card, non-vPro®; Intel® Wi-Fi 7 BE200 (2x2) and Bluetooth® 5.4 wireless card, vPro®; Intel® Wi-Fi 7 BE200 (2x2) and Bluetooth® 5.4 wireless card, non-vPro® ^{5,10,11,47} (Compatible with Miracast-certified devices.) ¹⁵ NFC Mirage WNC XRVA-1
Ports and connectors	1 USB Type-C® 10Gbps signaling rate (USB Power Delivery, DisplayPort™ 1.4); 1 USB Type-A 5Gbps signaling rate (USB Power Delivery); 1 HDMI 2.1; 1 stereo headphone/microphone combo jack; 2 Thunderbolt™ 4 with USB Type-C® 40Gbps signaling rate (USB Power Delivery, DisplayPort™ 2.0) ⁸ ; (HDMI cable sold separately.)
Input devices	HP Premium Keyboard - spill-resistant, full-size, backlit keyboard with DuraKeys; Clickpad with multi-touch gesture support; Microsoft Precision Touchpad; Accelerometer; Magnetometer; HP Sure Platform; Motion AI LSM6DSL; Thermal sensor; Adaptive color sensor; HP Tamper Lock; Hall effect sensor; Time of flight ⁴⁴ ; Ambient light sensor
Communications	Qualcomm® 9205 LTE Cat-M1; HP 4000 4G LTE Advanced Pro; HP 5000 5G Solution ^{12,13,43}
Camera	5 MP camera; IR camera
Software	Adobe offer; Microsoft 365 and Office (sold separately and Internet access required for activation); HP Connection Optimizer; HP Easy Clean; HP Easy Clean Keyboard Driver; HP MAC Address Manager; Copilot in Windows with Copilot key ⁴⁵ ; HP PC Hardware Diagnostics UEFI; HP PC Hardware Diagnostics Windows; HP Power Manager; HP Privacy Settings; HP Services Scan ⁵⁷ ; HP Smart Support ⁵⁷ ; HP Support Assistant ²¹ ; HSA Fusion for Commercial; HSA Telemetry for Commercial; myHP; Miro offer ²²
Security management	HP Client Security Manager; HP Sure Admin ²⁷ ; HP Sure Click ²⁸ ; HP Sure Recover Gen6 ²⁹ ; HP Sure Run Gen5 ³⁰ ; HP Sure Sense; HP Sure Start Gen7 ³¹ ; HP Tamper Lock ⁴⁴ ; Secured-Core PC Enable ³² ; TPM 2.0 Embedded Security Chip (Common Criteria EAL4+ Certified) (FIPS 140-2 Level 2 Certified); Absolute Persistence Module ³³ ; BIOS Update via Network; HP BIOSphere Gen6 ³⁴ ; HP DriveLock and Automatic DriveLock; HP Secure Erase ³⁵ ; HP Wake on WLAN; Windows Hello Enhanced Sign-in Security (ESS) Enable; Security lock slot ⁴²
Security Software Licenses	HP Wolf Pro Security Edition ⁵⁶
Fingerprint reader	Fingerprint sensor (select models)



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Management features	HP Client Catalog (download) HP Cloud Recovery ²³ HP Connect for Microsoft Endpoint Manager ²⁴ HP Client Management Script Library (download) HP Driver Packs (download) HP Image Assistant (download) HP Manageability Integration Kit (download) ²⁵ HP Patch Assistant (download) ²⁶
Memory card device	1 nano SIM (optional)
Power	65 W USB Type-C® slim adapter; 65 W USB Type-C® adapter; HP 100 W USB Type-C® slim adapter ³⁹
Battery type	HP Long Life 6-cell, 68 Wh Li-ion polymer; HP Long Life 3-cell, 56 Wh Li-ion polymer ³⁷ ; Battery is internal and not replaceable by customer. Serviceable by warranty. Fast charging 50% in 30 minutes. ³⁸
Battery life	Up to 20 hours ⁴⁸
Dimensions	31.39 x 21.99 x 1.05 cm (front); 31.39 x 21.99 x 1.49 cm (rear); (Front height measurement is near the front edge where the chassis bottom cover taper begins. Back height measurement is near the back edge where the chassis bottom cover taper ends.)
Weight	Starting at 1.18 kg; (Weight will vary by configuration. Does not include power adapter.)
Ecolabels	EPEAT® registered configurations available; TCO Certified configurations available; EPEAT® Gold registered in the U.S. ⁴⁰
Energy star certified	ENERGY STAR® certified
Certification and compliance	GS Mark; CSA/UL 62368-1; FCC/ICES/CISPR/VCCI; CE Marking; China CCC/SRRC; Taiwan BSMI/NCC; Korea KCC/KC/KES; Ukraine NSoC/TEC; EAEU Compliance; Saudi Arabian Compliance; Low blue light; WW RoHS
Sustainable impact specifications	Low halogen ⁴¹
Warranty	1-year warranty and 90 day software limited warranty options depending on country. Batteries have a default one year limited warranty. Refer to http://www.hp.com/support/batterywarranty/ for additional battery information. On-site service and extended coverage is also available. HP Care Pack Services are optional extended service contracts that go beyond the standard limited warranties. To choose the right level of service for your HP product, use the HP Care Pack Services Lookup Tool at: http://www.hp.com/go/cpc .



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Footnotes

Messaging Footnotes

- ¹ Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers, software or BIOS update to take full advantage of Windows functionality. Windows is automatically updated and enabled. High speed internet and Microsoft account required. ISP fees may apply and additional requirements may apply over time for updates. See <http://www.windows.com>.
- ² Multicore is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering, branding and/or naming is not a measurement of higher performance.
- ³ Smart Sense requires the myHP app and Windows 11 OS. Features may vary by platform.
- ⁴ Requires myHP application and Windows OS.
- ⁵ Automatic framing is an optional feature that requires Windows 11 OS and a processor equipped with an NPU.
- ⁶ HP Wolf Security for Business requires Windows 10 or 11 Pro and higher, includes various HP security features and is available on HP Pro, Elite, Workstation, and RPOS products. See product details for included security features.
- ⁷ Major parts do not include screws, cables, inner frame, and sub PCBs.
- ⁸ Energy Consumption Meter requires Windows 10 and registration for the Workforce Experience platform at <https://admin.hp.com>. Some features and capabilities may require additional purchase of HP services and/or commercial hardware capable of supporting the HP Insights agent for Windows, Mac, & Android. Activation and restrictions may apply. Select HP Workforce Solutions require an HP Insights agent for Windows, Mac, & Android, available for download at <https://admin.hp.com/software>. For full system requirements and services that require the agent, please visit <https://admin.hp.com/requirements>. The agent collects telemetry and analytics around devices and applications that integrate into the Workforce Experience platform and is not sold as a standalone service. Internet access with connection to the Workforce Experience platform is required. HP follows stringent GDPR privacy regulations, and the platform is ISO27001, ISO27701, ISO27017 and SOC2 Type2 certified for Information Security. Fleet management requires HP Proactive Insights.
- ⁹ Copilot in Windows requires Windows 11. Some features require an NPU. Timing of feature delivery and availability varies by market and device. Requires Microsoft account to log in. Where Copilot in Windows is not available, the Copilot key will lead to the Bing search engine. See <http://aka.ms/WindowsAIFeatures>
- ¹⁰ RH28 processor is an optional feature that must be configured at the time of purchase.
- ¹¹ Features and software that require an NPU may require software purchase, subscription or enablement by a software or platform provider, and third-party software may have specific configuration or compatibility requirements. Performance varies by use, configuration, and other factors.
- ¹² Requires Windows 10 and higher and set up of facial recognition through Windows Hello.
- ¹³ HP Sure Click requires Windows 10 and higher. See https://bit.ly/2PrLT6A_SureClick for complete details.
- ¹⁴ HP Sure Start Gen7 is available on select HP PCs and requires Windows 10 Pro and higher.

Specification Footnotes

- ¹ Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers, software or BIOS update to take full advantage of Windows functionality. Windows is automatically updated and enabled. High speed internet and Microsoft account required. ISP fees may apply and additional requirements may apply over time for updates. See <http://www.windows.com>.
- ² Multicore is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering, branding and/or naming is not a measurement of higher performance.
- ³ Processor speed denotes maximum performance mode, processors will run at lower speeds in battery optimization mode.
- ⁴ Intel® Turbo Boost performance varies depending on hardware, software and overall system configuration. See www.intel.com/technology/turboboost for more information.
- ⁵ Intel vPro® requires Windows 10 Pro 64 bit or higher, or vPro supported processor, vPro enabled chipset, vPro enabled wired LAN and/or Wi-Fi 6E WLAN and TPM 2.0. Some functionality requires additional 3rd party software in order to run. Features of vPro® Essentials and Enterprise vary. See <http://intel.com/vpro>.
- ⁶ For storage drives, GB = 1 billion bytes. TB = 1 trillion bytes. Actual formatted capacity is less. Up to 30 GB (for Windows 10 and 11) is reserved for system recovery software.
- ⁷ USB 20Gbps speed is not available with Thunderbolt™ 4.
- ⁸ Features and software that require a NPU may require software purchase, subscription or enablement by a software or platform provider, and third party software may have specific configuration or compatibility requirements. Performance varies by use, configuration, and other factors.
- ⁹ Wi-Fi 6E requires a Wi-Fi 6E router, and Windows 11, to function in the 6GHz band. Availability of public wireless access points limited. Wi-Fi 6E is backwards compatible with prior 802.11 specs. And available in countries where Wi-Fi 6E is supported.
- ¹⁰ Wireless access point and Internet service required and sold separately. Availability of public wireless access points limited. Wi-Fi 7 (802.11BE) functionality requires Windows 11 24H2, select Intel® processor, and a Wi-Fi 7 router, sold separately. Wi-Fi 7 is backwards compatible with prior 802.11 specs. Available in countries where Wi-Fi 7 is supported. The specification for 802.11BE is a draft specification and is not final. If the final specification differs from the draft specification, it may affect the ability of the device to communicate with other 802.11BE devices.
- ¹¹ WWAN module is an optional feature, requires factory configuration and requires separately purchased service contract. Check with service provider for coverage and availability in your area. Connection speeds will vary due to location, environment, network conditions, and other factors. 4G LTE not available on all products, in all regions.
- ¹² 5G module is optional and must be configured at the factory. Module designed for 5G NR NSA (non-standalone) networks as carriers deploy Evolved-Universal Terrestrial Radio Access New Radio Dual Connectivity (ENDC) with both 100Mhz of 5G NR and LTE channel bandwidth, using 256QAM 4x4 as defined by 3GPP. Module requires activation and separately purchased service contract. Check with service provider for coverage and availability in your area. Data connection, upload and download speeds will vary due to network, location, environment, network conditions, and other factors. Backwards compatible to 4G LTE and 3G HSPA technologies. 5G module planned to be available in select platforms and select countries, where carrier supported.
- ¹³ Intel® Graphics capabilities require system to be configured with Intel® Core™ Ultra 5 or Ultra 7 processors and dual channel memory. Single channel memory will only function as Intel® ARC graphics.
- ¹⁴ Miracast is a wireless technology your PC can use to project your screen to TVs, projectors, and streaming.
- ¹⁵ 2.8K and WUXGA content required to view 2.8K and WUXGA images.
- ¹⁶ Resolutions are dependent upon monitor capability, and resolution and color depth settings.
- ¹⁷ HP Sure View Reflect integrated privacy screen is an optional feature that must be configured at purchase and is designed to function in landscape orientation.
- ¹⁸ Actual brightness will be lower with touchscreen or Sure View.
- ¹⁹ All specifications represent the typical specifications provided by HP's component manufacturers; actual performance may vary either higher or lower.
- ²⁰ HP Support Assistant is available on Windows. For more information, please visit www.support.hp.com/help/hp-support-assistant.
- ²¹ HP customers qualify for a 90 day trial of MiRo, this offer ends September 2025. Complete terms and conditions are provided by MiRo when accepting the offer.
- ²² HP Cloud Recovery is available for Z by HP, HP Elite and Pro desktops and laptops PCs with Intel® or AMD processors requires an open network connection. Note: You must back up important files, data, photos, videos, etc. before use to avoid loss of data. Detail please refer to: <https://support.hp.com/us-en/document/c0515630>.
- ²³ HP Connect for Microsoft Endpoint Manager is available from the Azure Market Place for HP Pro, Elite, Z and Point-of-Sale PCs managed with Microsoft Endpoint Manager. Subscription to Microsoft Endpoint Manager required and sold separately. Network connection required.
- ²⁴ HP Manageability Integration Kit can be downloaded from <http://www8.hp.com/us/en/cds/clientmanagement/overview.html>.
- ²⁵ HP Patch Assistant available on select HP PCs with the HP Manageability Kit that are managed through Microsoft System Center Configuration Manager.
- ²⁶ HP Sure Admin requires HP G8 or newer platforms, Windows 10 or higher, HP BIOS, HP Manageability Kit or KMS Service from <http://www.hp.com/go/clientmanagement> and HP Sure Admin Local Access Authenticator smartphone app from the Android or Apple store.
- ²⁷ HP Sure Click requires Windows 10 and higher. See https://bit.ly/2PrLT6A_SureClick for complete details.
- ²⁸ HP Sure Recover is available on select HP PCs and requires Windows 10 or 11 and an open network connection. You must back up important files, data, photos, videos, etc. before using HP Sure Recover to avoid loss of data. HP Sure Recover Gen6 with Embedded Reimaging is an optional feature on select HP PCs which requires Windows 10 or 11 must be configured at purchase. You must back up important files, data, photos, videos, etc. before use to avoid loss of data.
- ²⁹ HP Sure Run is available on select HP PCs and requires Windows 10 and higher.
- ³⁰ HP Sure Start is available on select HP PCs and requires Windows 10 and higher.
- ³¹ Secured-Core PC Enable requires an Intel® vPro®, AMD Ryzen™ Pro processor or Qualcomm® processor with SD850 or higher and requires 8 GB or more system memory. Secured-core PC is enabled from the factory.
- ³² Absolute firmware module is shipped turned off and can only be activated with the purchase a license subscription and full activation of the software agent. License subscriptions can be purchased for terms ranging multiple years. Service is limited, check with Absolute for availability outside the U.S. Certain conditions apply. For full details visit: <https://www.absolute.com/about/legal/agreements/absolute/>
- ³³ HP BIOSphere features may vary depending on the platform and configuration.
- ³⁴ HP Secure Erase implements the methods outlined in the National Institute of Standards and Technology Special Publication 800-88r "Clear" sanitization method. HP Secure Erase does not support platforms with Intel® Optane®.
- ³⁵ HP Fingerprint Reader is an optional feature that requires Windows 10 or 11 and must be configured at purchase.
- ³⁶ Actual battery Watt-hours (Wh) will vary from design capacity. Battery capacity will naturally decrease with shelf life, time, usage, environment, temperature, system configuration, loaded apps, features, power management settings and other factors.
- ³⁷ Recharges your battery up to 50% within 30 minutes when the system is off or in standby mode. Power adapter with a minimum capacity of 65 watts is required. After charging has reached 50% capacity, charging will return to normal. Charging time may vary +/-10% due to System tolerance.
- ³⁸ Availability may vary by country.
- ³⁹ Based on US EPEAT® registration according to IEEE 16801-2018 EPEAT®. Status varies by country. Visit www.epeat.net for more information.
- ⁴⁰ External power supplies, power cords, cables and peripherals are not Low Halogen. Service parts obtained after purchase may not be Low Halogen.
- ⁴¹ Lock is sold separately.
- ⁴² LPWAN (also called Mobile Narrowband) support HP Protect & Trace with Wolf Connect service through the subscription term, but do not support mobile broadband use.
- ⁴³ HP Tamper Lock must be enabled by the customer or your administrator.
- ⁴⁴ Requires Windows 11 and an NPU. Timing of feature delivery and availability varies by market and device. Requires Microsoft account to log in. Where Microsoft in Windows is not available, the Copilot key will lead to the Bing search engine. See <http://aka.ms/WindowsAIFeatures>.
- ⁴⁵ Sure View with touch availability starting from Summer/Fall, 2024.
- ⁴⁶ Wi-Fi 7 availability starting from Fall/Winter, 2024.
- ⁴⁷ Mobile Mark 25 battery life will vary depending on various factors including product model, configuration, loaded applications, features, use, wireless functionality, and power management settings. The maximum capacity of the battery will naturally decrease with time and usage. See www.bapco.com for additional details.
- ⁴⁸ HP Wolf Pro Security Edition (including HP Sure Click Pro and HP Sure Sense Pro) is available preloaded on select SKUs and, depending on the HP product purchased, includes a paid 1-year or 3-year license. The HP Wolf Pro Security Edition software is licensed under the license terms of the HP Wolf Security Software - End-User license Agreement (EULA) that can be found at: https://support.hp.com/us-en/document/ish_3875769-3873014-16 as that EULA is modified by the following: "7. Term. Unless otherwise terminated earlier pursuant to the terms contained in this EULA, the license for the HP Wolf Pro Security Edition (HP Sure Sense Pro and HP Sure Click Pro) is effective upon activation and will continue for either a twelve (12) month or thirty-six (36) month license term ("Initial Term"). At the end of the Initial Term you may either (a) purchase a renewal license for the HP Wolf Pro Security Edition from HP.com, HP Sales or an HP Channel Partner, or (b) continue using the standard versions of HP Sure Click and HP Sure Sense on no additional cost with no future software updates or HP Support.
- ⁴⁹ HP Smart Support/HP Services Scan is preinstalled and/or provided thru Windows Update and checks for service entitlement on each hardware device and downloads the HP Insights agent automatically. To disable this feature, please follow the instructions at <http://www.hpdocs.com/requirements>. The HP Insights agent is a telemetry and analytics platform that provides critical data around devices and applications and is not sold as a standalone service. Select HP Workforce Solutions require an HP Insights agent for Windows, Mac, & Android, available for download at <https://admin.hp.com/software>. For full system requirements and services that require the agent, please visit <https://admin.hp.com/requirements>. The agent collects telemetry and analytics around devices and applications that integrate into the Workforce Experience platform and is not sold as a standalone service. Internet access with connection to the Workforce Experience platform is required. HP follows stringent GDPR privacy regulations, and the platform is ISO27001, ISO27701, ISO27017 and SOC2 Type2 certified for Information Security. Not available in China.

